

## **Discovering Degas: Concession Tickets Policy**

Ticket Type	Ticket Price
Adult	£13.50
Senior Citizen Concession	£11.00
Student (UK) Concession	£7.00
Art Fund Member: National Art Pass	£6.75
Young Scot Concession *see	£5.00
eligibility	
Job seeker/Supported income	£5.00
Concession *see eligibility	
Disabled person Concession *see	£5.00
eligibility	
Personal Assistant to a Disabled	FREE
person Concession *see eligibility	

The Burrell Collection is proud to be an accessible and inclusive museum. We aim to operate in such a way that no visitor faces barriers to entry, and our goal is to reduce barriers to participation in the arts as much as possible.

We know how hard things are for many people on low incomes right now, and that a major barrier that some visitors face is the cost of entry to our temporary exhibitions.

For the *Discovering Degas* exhibition, we have introduced a new concessions policy that aims to reduce the cost of entry to qualifying visitors.

To be eligible for the £5 concessionary rates, you must receive or hold one or more of the following and be able to evidence this when requested:

- Universal Credit
- Disability Living Allowance
- Personal Independence Payment
- Housing Benefit
- Income Support
- Income-based Jobseekers Allowance
- Income-related Employment and Support Allowance
- Pension Credit
- Carer's Allowance
- Education Maintenance Allowance
- Working Tax Credit
- Child Tax Credit
- Council Tax Support
- Forward Carers Card
- Young Scot Card

Please note that Glasgow Life Museums reserve the right to ask for evidence of status or receipt of benefits before issuing any concessionary tickets, when checking tickets and when granting entry to the exhibition.

If you have booked a Concession ticket, please carry proof of concession, and be prepared to show this to staff when requested.

Concessionary rates apply only to the named individual supplied on the evidence and not to the entire party.

Multiple members of a party wishing to claim the concessionary rate of entry will need to evidence their receipt of one or more of the above criteria.

## **Personal Assistants**

Glasgow Life Museums welcomes Personal Assistants with those visitors that require them.

Currently, we will permit one Personal Assistant free entry to the exhibition to accompany those in receipt of Disability Living Allowance or Personal Independence Payment, or where the Assistant holds a Forward Carers Card.

For those persons that may require multiple Personal Assistants, prior arrangements must be made with the Museum Manager or equivalent and written evidence of this requirement may be asked for before entry is permitted.

Please email <u>burrellmanagementteam@glasgowlife.org.uk</u> to request this. Due to our adherence to health and safety guidelines, we cannot allow anyone under the age of 16 years to be a Personal Assistant to another person.

## Partner Organisation discounts and free entry

Ticket Type	Ticket Price	Restrictions
ICOM Member	FREE	These discounts cannot be pre-booked online
		and are subject to availability on the day.
<b>Museums Association</b>	FREE	These discounts cannot be pre-booked online
Member		and are subject to availability on the day.
National Museums	FREE	These discounts cannot be pre-booked online
<b>Directors Council</b>		and are subject to availability on the day.
Member		
ICOM	FREE	These discounts cannot be pre-booked online
		and are subject to availability on the day.
ASVA	FREE	These discounts cannot be pre-booked online
		and are subject to availability on the day.
NLHF Committee	FREE	These discounts cannot be pre-booked online
Members		and are subject to availability on the day.

## **Group bookings and discounts**

From art groups to Masters students, travel trade to social organisations, all groups are welcome to explore the *Discovering Degas* exhibition. Advance booking for groups is highly recommended.

The Burrell Collection offers a 10% discount on exhibition tickets for groups of 10 or more people. This discount can be applied to all ticket types.

The discount will automatically be applied to your order when 10 or more tickets have been added to your cart.

If you wish to book a private view, an exclusive tour of the exhibition with one of our expert curators or a bespoke hospitality experience, please contact our dedicated Experiences team by emailing <a href="museumexperiences@glasgowlife.org.uk">museumexperiences@glasgowlife.org.uk</a>